



PATIENT/CLIENT BILL OF RIGHTS

As a homecare patient/client you have the right to:

1. Be given information about your rights for receiving homecare services.
2. Receive a timely response from Try Us Health Care Services, Inc. regarding your request for homecare services.
3. Be given information of Try-Us Health Care Services Inc. policies and procedures and charges for services.
4. Choose your homecare providers.
5. Be given appropriate and professional quality homecare without discrimination against your race, creed, color, religion, sex, national origin, sexual preference, handicap or age.
6. Be treated with courtesy and respected by all who provide homecare services to you.
7. Be free from physical and mental abuse and/or neglect.
8. Be given proper identification by name and title of everyone who provides homecare services to you.
9. Be given necessary information so you will be able to give informed consent for your service prior to start of any services.
10. Be given complete and current information concerning your diagnosis, treatment, alternatives, risks, and prognosis as required by your physician's legal duty to disclose, in terms and language you can reasonably be expected to understand.
11. A plan of services that will be developed to meet your unique service needs.
12. Participate in the development of your plan of services.
13. Be given an assessment and update of your developed plan of services.
14. Be given data privately and confidentially.
15. Review your clinical record at your request.
16. Be given information regarding anticipated transfer of your homecare to another health care facility and/or termination of homecare services to you.
17. Voice grievance with and/or suggest change in homecare services and/or staff without being threatened, retrained and discriminated against. Grievance Procedure is attached as part of this document.
18. Refuse treatment within the confines of law.
19. Be given information concerning the consequences of refusing treatment.